



Austin Energy's Community Solar program is Green-e Energy certified and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Green-e Energy requires companies to provide their customers with this notice of Price, Terms and Conditions of service. For more information about Green-e Energy, write Green-e Energy, 1012 Torney Avenue, 2nd Floor, San Francisco, CA 94129. Learn more at [www.green-e.org](http://www.green-e.org).

**Company:**

Austin Energy, the electric utility for Austin, Texas

**Who should I contact for more information?**

**Austin Energy Customer Service:** 512-494-9400

**Website:** [austinenergy.com/go/communitysolar](http://austinenergy.com/go/communitysolar)

**Email:** [communitysolar@austinenergy.com](mailto:communitysolar@austinenergy.com)

**Mailing Address:**

Community Solar Program  
721 Barton Springs Road  
Austin TX 78704

**How will I be billed?**

Residential customers subscribe the Community Solar program for 100% of their annual electricity consumption. A Community Solar Adjustment of \$0.04270/kWh approved by the Austin City Council, replaces the Power Supply Adjustment (PSA) charge on participants' monthly electric bills. While the PSA can change annually based on current and projected prices of fuel and utility power-purchases, the Community Solar rate is fixed at \$0.0427/kWh through September 30, 2033.

**How much will my total electricity service cost, including utility charges?**

Your residential electric bill comes as part of your City of Austin utilities bill. The electric portion of the bill is made up of five main parts, described below: (1) a Customer Charge, (2) the Base Electric Rate, (3) a Regulatory Charge, (4) the Power Supply Adjustment Charge and (5) the Community Benefit Charge.

**Do I need to sign a contract?**

No contract is needed to subscribe to the Community Solar program. You can cancel your subscription at any time with no penalty by calling 512-494-9400. However, you must wait 12 months before you can re-subscribe to the program depending upon the availability of Community Solar capacity at that time. You can maintain your Community Solar subscription as long as you maintain a residential electric account with Austin Energy.

**(1) CUSTOMER CHARGE**

The Customer Charge is a flat-rate charge of \$10 and is used to help cover the costs for billing, metering, collections, customer service and other account management.

**(2) BASE ELECTRIC RATES**

A five-tier rate structure was adopted in 2012 to better reflect the cost of serving residential customers at various levels of usage and to encourage energy conservation.

**(3) REGULATORY CHARGE**

The Regulatory Charge (which includes the current Transmission Service Adjustment Rider) recovers dollar-for-dollar Austin Energy's statewide share of the costs of managing and using the transmission grid, as well as its construction and upkeep.

**(4) POWER SUPPLY ADJUSTMENT or COMMUNITY SOLAR CHARGE**

The Power Supply Adjustment recovers dollar-for-dollar fuel and power supply costs. The PSA as of November, 2018 is 2.895 cents per kWh. For a typical monthly usage of 1000 kWh, the charge would be \$28.95.

Community Solar subscribers will see the Community Solar Charge instead of the Power Supply Adjustment Charge. The Community Solar Charge is locked in at \$0.0427/kWh for 15 years. Community Solar subscribers with average usage of 1000 kWh per month will pay an additional \$13.89 per month.

**(5) COMMUNITY BENEFIT CHARGE**

The Community Benefit Charge recovers certain costs incurred by the utility as a benefit to Austin Energy's service area customers and the greater community. This charge includes three specific programs and services: Service Area Lighting, Energy Efficiency Services and the Customer Assistance Program.

A typical residential customer, using 1000 kWh monthly, that subscribes to Community Solar will receive a bill in the summer with the following costs:

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.02801 per kWh	\$14.01
Tier 2 remaining 500 kWh at \$0.05842 per kWh	\$29.16
Regulatory Charges 1000 kWh at \$0.01362 per kWh	\$13.62
Community Benefit Charges	\$6.13
Community Solar Charge 1000 kWh at \$0.0427 per kWh	\$42.70
City Sales Tax 1%	\$1.15
<b>Total Current Charges</b>	<b>\$116.86</b>

**What sources will be used in my certified product?**

See Community Solar Product Content Label.

