

Residential Time-of-Use Rate EV360 Pilot Program

Installer Overview

Austin Energy's EV360 Plug-In Electric Vehicle Charging Subscription includes unlimited charging at Plug-In EVerywhere™ stations and unlimited off-peak charging at home.

- Off-peak hours are from 7:00 pm - 2:00 pm on weekdays, and anytime on weekends
- Rate may be as low as \$30/month*

Customer Qualification Guidelines:

- Enrollment is limited to 100 participants**
- Customers must be an Austin Energy electric customer, own or lease a plug-in electric vehicle and own a detached home
- Customers must install a residential sub-meter circuit and meter socket connected to a level 2 (240 volt) charging station
- Customers must commit to 12 consecutive billing cycles***

Why Should Customers Enroll?

- EV drivers have access to a flat rate every month
- Customers who pay for electric usage in higher rate tiers can now separate their EV charging from their home energy consumption
- By charging during off peak hours, EV drivers are plugging into clean, 100% renewable energy

How to Enroll:

1. Customers submit an EV360 [interest form](#)
2. Customers receive installation bid(s)
3. Customers select a licensed electrician (electrician must reserve EV360 meter from Austin Energy**)
4. Electrician installs the sub-meter circuit and passes installation inspection
5. Electrician notifies EV360 Program Manager of final, passed permit
6. Austin Energy will install the EV360 meter

**A flat rate of \$30 per month applies for EV drivers requiring a demand of < 10kW. For a demand > 10kW, the fee is \$50 per month.*

*** Meters are limited and installers must receive confirmation of meter reservation from EV360 Program Manager before meter conduit installation. Submission of an interest application for EV360 does not guarantee a meter. Austin Energy is not responsible for costs or inconveniences incurred by failure to reserve a meter prior to meter conduit installation.*

****A \$200 termination fee will be applied if customers do not commit to 12 consecutive billing cycles.*



Permits:

For installations in the City of Austin jurisdiction, schedule an inspection online at [Austin Build + Connect](#). In the ETJ and out of the City, don't pull a permit. Instead, request an Austin Energy inspection from the EV360 Program Manager.

EV360 Program Manager

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