

Residential Service

Application:

Applies to all electric service for domestic purposes in each individual metered residence, apartment unit, mobile home, or other residential dwelling unit as classified by City Code or Ordinance whose point of delivery is at secondary voltage less than 12,470 volts nominal line to line located within the limits of Austin Energy's service territory. The rate tables below reflect rates with effective dates of November 1, 2020.

The appropriate General Service schedule applies where a portion of the dwelling unit is used for either: a) conducting a business, or other non-domestic purposes, unless such use qualifies as a home occupation pursuant to City Code Chapter 25-2-900 or the dwelling unit is classified as a residential shop house under City Code or Ordinance, or b) for separately-metered uses at the same premises, including, but not limited to: water wells, gates, barns, garages, boat docks, pools, and lighting.

Character of Service:

Service is provided under this rate schedule pursuant to City Code Chapter 15-9 (*Utility Service Regulations*) and the City of Austin Utility Criteria Manual, as both may be amended from time to time, and such other rules and regulations as may be prescribed by the City of Austin. Electric service of one standard character will be delivered to one point of service on the customer's premises and measured through one meter unless, at Austin Energy's sole discretion, additional metering is required.

Terms and Conditions:

Customers shall permit Austin Energy to install all equipment necessary for metering and allow reasonable access to all electric service facilities installed by Austin Energy for inspection, maintenance, repair, removal, or data recording purposes. All non-kilowatt-hour charges under this schedule are unaffected by the application of any rider.

For information on other applicable rates (i.e., power supply adjustment, community benefit, and regulatory), please see corresponding schedules in this tariff (if applicable). For definition of charges listed below, see "Glossary of Terms" at the back of this tariff.

Discounts:

Residential customers who receive, or who reside with a household member who receives, assistance from the Comprehensive Energy Assistance Program (CEAP), Travis County Hospital District Medical Assistance Program (MAP), Supplemental Security Income Program (SSI), Medicaid, Veterans Affairs Supportive Housing (VASH), the Supplemental Nutritional Assistance Program (SNAP), the Children's Health Insurance Program (CHIP), or the Telephone Lifeline Program are eligible for a discount under the Customer Assistance Program (CAP).

Initially, all eligible residential customers will be automatically enrolled in the discount program through a third-party matching process, with self-enrollment available directly through Austin Energy. For self-enrollment, the residential customer will provide documentation to show the household currently receives the approved assistance programs listed above or that demonstrates the household income is at or below the 200 percent of the Federal Poverty Level (FPL) guidelines.

Eligible customers will be removed from the discount program in the following situations: 1) the customer's improvement homesite value, as most recently evaluated by the appropriate appraisal district, is equal to or greater than \$250,000.00, and household income is greater than 200 percent of the FPL guidelines; or 2) the customer owns two or more properties within the Austin Energy service territory,

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and household income is greater than 200 percent of the FPL guidelines. In either situation, the eligible customer must provide sufficient information to enable Austin Energy to verify that the household income is at or below 200 percent of the FPL guidelines.

Customers enrolled in the discount program are exempt from the monthly Customer Charge and the CAP component of the Community Benefit Charge and shall receive a 15 percent bill reduction on kilowatt-hour-based charges. Customers enrolled in the discount may be eligible for bill payment assistance through arrearage management. Additionally, customers in the discount program, as well as other low income and disadvantaged residential customers, may be eligible for bill payment assistance through Plus 1 and for free weatherization assistance.

Rider Schedules:

Service under this rate schedule is eligible for application of GreenChoice® Rider, Community Solar Rider, and Non-Demand Value-Of-Solar Rider. Customer receiving service under the Community Solar Rider cannot combine services with either the Non-Demand Value-of-Solar Rider or GreenChoice® Rider.

This is the default rate option under this schedule.

	Inside City Limits	Outside City Limits
Basic Charges (\$/month)		
<i>Customer</i>	\$10.00	\$10.00
<i>Delivery</i>	\$0.00	\$0.00
Energy Charges (\$/kWh)		
<i>0 – 500 kWh</i>	\$0.02801	\$0.03700
<i>501 – 1,000 kWh</i>	\$0.05832	\$0.05600
<i>1,001 – 1,500 kWh</i>	\$0.07814	\$0.07868
<i>1,501 – 2,500 kWh</i>	\$0.09314	\$0.07868
<i>Over 2,500 kWh</i>	\$0.10814	\$0.07868
Power Supply Adjustment Charge (\$/kWh)		
<i>Billed kWhs</i>	\$0.03078	\$0.03078
Community Benefit Charges (\$/kWh)		
<i>Customer Assistance Program</i>	\$0.00154	\$0.00106
<i>Service Area Lighting</i>	\$0.00124	\$0.00000
<i>Energy Efficiency Services</i>	\$0.00238	\$0.00238
Regulatory Charge (\$/kWh)		
<i>Billed kWhs</i>	\$0.01009	\$0.01009