



**Customer Driven.
Community Focused.™**

HVAC TUNE-UP COMMERCIAL REBATE PROGRAM



MAXIMIZE YOUR HVAC PERFORMANCE WITH LOW OR NO OUT-OF-POCKET COSTS!

Tune-ups help your HVAC systems recover lost efficiency, reduce operating expenses and improve overall comfort levels. Tune-ups also help extend the life of existing HVAC systems and can help your business avoid costly repairs.

Austin Energy is offering a new rebate for commercial customers that is intended to cover most, if not all, of the cost of performing a tune-up on eligible HVAC units. The only out-of-pocket costs will be the cost of air filters and additional repairs, if approved by the customer. Tune-ups must be completed by participating contractors that meet Austin Energy requirements for licensure, insurance, workmanship, and equipment.

Tonnage	Base Rebate (per unit)	Max Auxiliary Rebate*
<5	\$175	\$30
5-9.9	\$200	\$30
10-14.9	\$250	\$30
15-19.9	\$350	\$50
20-25	\$500	\$50

*Qualifying auxiliary equipment: contactors, capacitors and fuses. One auxiliary rebate allowed per HVAC unit. No bonus incentives are available for this proof-of-concept.

WHAT TO EXPECT

The participating contractor will perform an assessment of your HVAC system and, with your approval, perform the work below for each unit.

- Lubricate all moving parts, if applicable
- Tighten all electrical connections; measure voltage and current on motors
- Clean condensate drain
- Inspect controls of the system
- Check startup/shutdown cycle
- Clean evaporator and condenser coils
- Clean blower fan
- Inspect and clean (or change) air filters. Note: *replacement filters must be provided by or paid for by the customer. Filters that are already clean, inaccessible, or where cleaning may risk damage, will not be cleaned or replaced.*
- Measure airflow via static pressure across the cooling coil and adjust to manufacturer specifications.
- Using a digital refrigerant analyzer, check refrigerant level and adjust to manufacturer specifications, check and record subcooling and superheat temperatures. Note: *Austin Energy intends for 1 lb. of refrigerant to be included in the Tune-Up scope – additional refrigerant, if approved, may require out-of-pocket cost to customer.*
- Check capacitor functionality and capacitance; compare to manufacturer specifications.
- Check fuses and contactors for pitting, arcing or carbon build up; replace as needed.





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PROGRAM REQUIREMENTS

- Pre-approval from Austin Energy is required before work may begin.
- Equipment must operate weekdays between 3:00 p.m. and 6:00 p.m., June through September (*educational facilities and houses of worship are exempt from this requirement*)
- During this proof-of-concept, participating contractors must submit pre/post tune-up photo verification for each HVAC unit rebated.
- Invoices are required for all projects. If the total tune-up cost exceeds the rebate level offered, then the invoice must be itemized, including equipment and labor. If the auxiliary rebate is used, then the installed equipment must be included on the invoice.
- Warranty - replacement parts installed must carry a minimum 1 year warranty covering parts and labor.
- This rebate is only available for Austin Energy customers with commercial electric service. The building where the equipment will be installed must comply with the Energy Conservation Audit and Disclosure (ECAD) ordinance (unless exempt or located outside of Austin city limits).
- Equipment must use electricity as its primary or secondary fuel type and be installed in permanent building or structure
- Austin Energy reserves the right to deny or adjust all rebate applications.

HVAC TUNE-UP REQUIREMENTS

- Eligible equipment: Heat pumps, package, and split system units that are 25 tons or smaller
- HVAC equipment covered under existing service contracts or preventative maintenance agreements are eligible on a case-by-case basis and only if the unit requires refrigerant.
- HVAC system must be working and between 3 to 15 years of age on average, cannot be visually damaged, and is able to have the 75% scope of work completed. Exceptions must be approved by Austin Energy and are granted on a case-by-case basis. After an Austin Energy tune-up rebate has been paid, that unit is ineligible to receive another rebate for 3 years.
- Work must be completed by a participating contractor. Exceptions for in-house maintenance staff must be approved by Austin Energy. A Texas Air Conditioning Class A or B License is required for each company performing the HVAC Tune-up. Lead technicians should hold a TDLR Technician Certification.
- Depending on the system's current performance, the customer may be asked to pay for additional refrigerant or repairs identified by the contractor. No additional cost will be incurred without customer's prior approval.
- HVAC Tune-Up rebates are not eligible for the Small Business Bonus Rebate.

CONTACT AUSTIN ENERGY FOR MORE INFORMATION

Submit an **inquiry online** or email **CommercialRebates@austinenergy.com** to get started. Please call 512-482-5346 or visit **austinenergy.com/go/commercial** to learn more about all available rebates for commercial customers.