

AUSTIN ENERGY

FEE SCHEDULE



2025-26		Note
Existing Facilities/Construction/Right of Way Fees		
Special Locates of Underground AE Electric Facilities	\$330.00	Up to 2 hours
Austin Energy After Hours Inspection Fee		
Requested by customer outside of normal working hours. Normal working hours 8 a.m. to 4 p.m. Monday through Friday, excluding City recognized holidays.	\$1,120.00	Up to 2 hours
Each Additional Hour	\$400.00	
AE Specialty Metering Costs		at estimated cost
Except when required by Austin Energy		
Additional Solar Meter - Commercial	\$443.00	
Additional Solar Meter - Residential	\$348.00	
Distributed Resource Interconnect Study Fee	\$6,000.00	per site
Dual Feed Service		
Capacity Reservation and Maintenance Fee	\$1,600.00	per MVA per month
Unless customer is served under the State of Texas Large Service Contract, Primary Voltage >3 MW or High Load Factor Transmission Voltage rates.		
Customer Requested Changes to the Initial Assessment	\$2,000.00	per change
Facilities Design and Construction		cost plus 15% per site
Initial Assessment Fee	\$10,000.00	per site
Hit and Damaged Pad Mount Transformer	\$13,640.00	
Hit and Damaged Streetlight Pole	\$8,060.00	
Hit and Damaged Utility Pole	\$17,230.00	
Impacted Streetlight Pole (without replacement)	\$800.00	per pole
Impacted Utility Pole (without replacement)	\$1,700.00	per pole
Installing Customer Conduit in the Vicinity of Austin Energy Facilities		cost plus 15%
New Banner Linker Locations	\$3,205.00	
New Banner Site Evaluations	\$185.00	
Relocating Existing Distribution or Secondary Circuits		cost plus 15%
Repair to Damaged Austin Energy Facilities		direct cost plus overhead / general & administrative (g&a) costs
Setting and Removing Single-Phase Voltage Recorder	\$150.00	
Setting and Removing Three-Phase Voltage Recorder	\$200.00	
Temporary Construction / Homebuilders Loop	\$362.00	
Transformer Oil Testing (secondary pad mounted only)	\$800.00	per transformer, first 2 hours
Each Additional Hour	\$150.00	
Professional Services/Analysis		
Austin Energy Field Operations Consultation	\$185.00	per hour
Austin Energy Metering Review Fee	\$410.00	
Austin Energy Re-inspection Fee	\$185.00	per hour
Austin Energy Specialty Locate	\$540.00	up to 2 hours
Each Additional Hour	\$165.00	

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Austin Energy Technology Fee	10%	of application amount
Auxiliary Power Electrical Permit Base Fee	\$101.51	per permit
Energy Storage Systems (ESS) Inspection Fee	Inverter Name Plate Capacity Installed	
< 15 kW	\$67.67	
15 - 30 kW	\$135.35	
31 - 60 kW	\$203.02	
61 - 120 kW	\$270.69	
121 - 240 kW	\$338.37	
241+ kW	\$406.04	
Pre-Wire for Solar Inspection Fee	\$33.84	per inspection
Solar Inspection Fee	Inverter Name Plate Capacity Installed	
1 - 50 kW	\$67.67	
51 - 100 kW	\$135.35	
101 - 200 kW	\$270.69	
201 - 400 kW	\$541.39	
401 - 800 kW	\$812.08	
801+ kW	\$947.43	
Board of Adjustment Review	\$262.00	per review
Building Service Planning Application Review	\$200.00	per review
Commercial PV System Plan Review Fee		
ESS Additional Fees		
0-30kW	\$309.54	
Over 30kW	\$464.30	
PV Systems Fees		
0-101kW	\$309.54	
101-400kW	\$619.07	
Over 400kW	\$773.84	
Plan Re-Review Fee	\$154.77	
Commercial Quick Turnaround Review	\$100.00	per review
Design Consultation	\$165.00	per hour
Electric Service Delivery Research Fee	\$165.00	per hour
Research Real Estate Easements and Maps	\$75.00	per hour plus expenses
Residential PV System Plan Review Fee		
Plan Re-Review Fee	\$154.77	
Residential PV with ESS Fees	\$154.77	
Shared Solar Set Up Fee	\$17.00	per review
Site Plan Exemption/Correction Review	\$100.00	per review
Site Plan Review	\$295.00	per review

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Special Events

Commercial Film/Advertisement Productions

Non-Shooting Days: Set Preparation, Set Strike	\$500.00	per day
Production Days: Working Power Plant or Hazardous Facility (exterior) and Other Austin Energy Facilities (interior or exterior)		
1 Day	\$2,000.00	per day
2 Day	\$1,000.00	per day
3 Day or More	\$700.00	per day
Production Days: Working Power Plant or Hazardous Facility (interior)		
1 Day	\$2,500.00	per day
2 Day	\$1,500	per day
3 Day or More	\$1,000	per day
Security or Austin Energy Personnel Costs (in excess of 10 hours/day)		at cost
Site Modifications / Returning Site to Prior Conditions		at cost
Public Service Announcements, Documentaries & Student Film Productions	\$100.00	per project

Utility Charges/Rates

Cell Tower and Other Transmission and Substation Services

Annual Usage and Occupancy Charge		per contract
Austin Energy Support Personnel and Engineers (internal)		direct costs plus overhead / g&a
Building Rooftop Fee	\$100.00	per square foot
Engineering / Design (external)		direct costs plus 15%
Equipment Upgrade Filing Fee	\$2,000.00	
Escort for high voltage/secure areas		direct costs plus overhead /g&a
Field Work / Construction / Site Maintenance (external)		direct costs plus 15%
Field Work / Construction / Site Maintenance (internal)		direct costs plus overhead / g&a
Ground Space Fee	\$50.00	per square foot
High Voltage Clearance Lose of Use Fee	\$400.00	per hour
New Site Filing Fee	\$1,800.00	
Vehicle / Equipment Use (external)		direct costs plus 15%
Vehicle / Equipment Use (internal)		direct costs

Customer Call Center

Austin Energy Trip Fee	\$475.00	
For:		
1. Follow-up trips required due to customer and or electricians actions that prevent Austin Energy from completing scheduled work on the first trip.		
2. Trips requested by customers and or electricians for service problems that are determined not to be the responsibility of Austin Energy.		
Account Records Fee	\$25.00	per hour
To research and or compile customer records, account information or billing information.		
Automated Meter Opt Out (monthly manual read fee)	\$10.00	

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Automated Meter Opt Out (switch to manual meter)	\$75.00	
Broken Seal Fee	\$55.00	
<i>To replace a broken meter seal; charged to the customer who could reasonably be expected to benefit from service received through the meter.</i>		
Continuous Service Program Disconnect Fee	\$20.00	per disconnect
<i>To disconnect service at the meter for owners and apartment managers participating in the continuous service program.</i>		
Continuous Service Program Initiation Fee	\$20.00	per unit, one-time charge upon joining the program
<i>For owners and apartment managers to enroll in the continuous service program.</i>		
Customer Requested Meter Test Fee	\$25.00	
<i>To test a meter upon a customer's request when a test at the address was performed during the preceding 36 months & over-registration is not in excess of industry standards.</i>		
Initiation Fee	\$20.00	
<i>To initiate new utility service; except for participants in the continuous service program.</i>		
Meter Tampering Fee		Require 90-days worth of usage deposit
<i>Tampering Fee for Repeaters</i>		
Meter Tampering Fee	\$850.00	
<i>Tampered meters / Customer Initiated Unsafe Conditions — Residential</i>		
Meter Tampering Fee	\$2,400.00	
<i>Tampered Meters / Customer Initiated Unsafe Conditions — 1 Phase Non-Residential</i>		
Meter Tampering Fee	\$3,700.00	
<i>Tampered Meters / Customer Initiated Unsafe Conditions — 3 Phase Non-Residential</i>		
Re-Initiation of Service Fee	\$25.00	
<i>To re-initiate utility service at an address where a customer had previous service at the same address.</i>		
Returned Payment Fee	\$30.00	
<i>To process account payments that are returned, dishonored or denied by a bank, lender or third party payer.</i>		
Utility Charges		
1 Phase Meter		direct costs plus 15%
Automated Meter (using radio wave transmission)		direct costs plus 15%
Broken Glass		direct costs plus 15%
Broken Test Seal		direct costs plus 15%
Burnt Meter Blocks — 1		direct costs plus 15%
Burnt Meter Blocks — 2		direct costs plus 15%
Damaged A-base Adapter		direct costs plus 15%
Damaged Lid		direct costs plus 15%
Damaged Lock		direct costs plus 15%
Damaged Lockring		direct costs plus 15%
Damaged Meter Base		direct costs plus 15%
Damaged Sealing Ring		direct costs plus 15%
Expedited Disconnect Appointment	\$560.00	per occurrence

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Expedited Meter Service Installation	\$1,120.00	per occurrence; first hour
Each additional hour	\$500.00	each additional hour
Latch Kit		direct costs plus 15%
Meter Can		direct costs plus 15%
Meter Test and Repairs		direct costs plus 15%
Missing Blank Off		direct costs plus 15%
Other Utility Diversion Charges		direct costs plus 15%

Distribution Design

Additional Electric Facility Design(s) Due to Customer Changes	cost plus 15% per design
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Prepare Customer Requested Cost Estimates for:

New Install

Large Commercial or Subdivision (over 350 amps)	\$200.00	
Small Commercial or Subdivision (under 350 amps)	\$100.00	
Single Resident	\$30.00	

Overhead to Underground Conversion

Maximum	\$500.00	
Per 300 ft	\$75.00	

Relocations

Overhead	\$25.00	per removed pole
Underground	\$75.00	per 300 ft

Service Upgrades

Large Commercial or Subdivision (over 350 amps)	\$100.00	
Small Commercial or Subdivision (under 350 amps)	\$25.00	
Single Resident	\$15.00	

Infrastructure Rental

Engineering / Design (external)	direct cost plus 15%
Engineering / Design (internal)	direct cost plus overhead / g&a
Field Work / Construction / Site Maintenance (external)	direct costs plus 15%
Field Work / Construction / Site Maintenance (internal)	direct cost plus overhead / g&a
Make Ready Assessment / Inspection (external)	direct costs plus 15%
Make Ready Assessment / Inspection (internal)	direct cost plus overhead / g&a

Pole Attachments

Annual Usage and Occupancy Charge		per contract
Application Close Out Fee	\$50.00	per application
Pole Attachment Application Revision Filing	\$75.00	per revision
Pole Attachment Filing Fee	\$50.00	per pole
Post-Installation Inspections / Subsequent Inspections		direct cost plus overhead / g&a

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Small Cell Networks — Network Node Application Fee	\$500.00	for the first five network nodes on an application
Additional Node	\$250.00	each, up to 30 per application
Node Pole	\$1,000.00	each
Wireless Attachments to Streetlighting (or other non-distribution service poles)	\$20.00	per year
Attachments to distribution poles will be billed at the FCC calculated rate.		
Transferring Licensee's Attachments (external)		direct cost plus 15%
Transferring Licensee's Attachments (internal)		direct costs plus overhead / g&a
Vehicle / Equipment Use (external)		direct cost plus 15%
Vehicle / Equipment Use (internal)		direct cost

Service Extensions / Switchovers

Customer Switchover		at cost
For customers in a dually certified area all costs of disconnecting service shall be paid in advance of switchover, and customers must pay all current balances owed.		
Distributed Generation Application Fee	\$100.00	
Distributed Generation Inspection Fee — Residential	\$150.00	
Electric Service Application Fee	\$200.00	per review
Line Extension Fee (facilities to establish new service)		at estimated cost

Utility Information

Austin Analytical Services

Austin Analytical laboratory services can benefit other customers as well as the City of Austin. The laboratory is equipped to provide PCB, lead, asbestos, and other environmental and analytical testing to customers.

Construction/Installation

This service consists of pole or tower construction and conduit installation for electric or communications companies.

Distributed Generation

This service provides on-site analysis for large industrial or commercial customers to assess opportunities for on-site electrical generation for these customers for peak shaving or emergency outage situations. If circumstances for on-site generation are favorable, Austin Energy may provide or assist customers in obtaining distributed generation equipment. Austin Energy may own, operate, and/or maintain such equipment.

District Heating and Cooling Service

Austin Energy may provide district cooling service to customers under long-term service contracts. A contract shall be required to receive service, and Austin Energy may enter into such contracts to the extent system capacity is available. The customer's capacity and consumption charges shall be determined by the utility and imposed to recover connection costs over a period not to exceed fifteen-years; capital costs and a rate of return; fixed and variable operation, maintenance, replacement, power, and administrative costs, both specific to the customer and attributable to the customer's proportionate share of over-all system cost-of-service.

Additional Meter Fee — On-Site Energy Resources — Domain	\$50.00	per month
Additional Meter Fee — On-Site Energy Resources — Downtown	\$50.00	per month
Additional Meter Fee — On-Site Energy Resources — MEC	\$50.00	per month
Customer Data Link Rental Fee — On-Site Energy Resources — Domain	\$50.00	per month
Customer Data Link Rental Fee — On-Site Energy Resources — Downtown	\$50.00	per month
Customer Data Link Rental Fee — On-Site Energy Resources — MEC	\$50.00	per month
ECAD Data Reporting Fee — On-Site Energy Resources — Domain	\$25.00	per month
ECAD Data Reporting Fee — On-Site Energy Resources — Downtown	\$25.00	per month
ECAD Data Reporting Fee — On-Site Energy Resources — MEC	\$25.00	per month

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Inspection Fee — On-Site Energy Resources — Domain	\$250.00	per additional visit after the first two inspections
Inspection Fee — On-Site Energy Resources — Downtown	\$250.00	per additional visit after the first two inspections
Inspection Fee — On-Site Energy Resources — MEC	\$250.00	per additional visit after the first two inspections
Load Profile Reporting Fee — On-Site Energy Resources — Domain	\$25.00	per month
Load Profile Reporting Fee — On-Site Energy Resources — Downtown	\$25.00	per month
Load Profile Reporting Fee — On-Site Energy Resources — MEC	\$25.00	per month
Reconnect Fee — On-Site Energy Resources — Domain	\$500.00	per occurrence
Reconnect Fee — On-Site Energy Resources — Downtown	\$500.00	per occurrence
Reconnect Fee — On-Site Energy Resources — MEC	\$500.00	per occurrence

Educational Services

This service provides information and education on utility and competitive issues such as safety, power quality, planning and energy services.

Electric Reliability Council of Texas Wholesale Market Services

These services may be offered to eligible parties desiring to participate in the Electric Reliability Council of Texas (ERCOT) wholesale market. Austin Energy is currently registered as a Qualified Scheduling Entity in ERCOT and, as such, may provide scheduling, dispatching, communication, and a broad range of other services related to the ERCOT wholesale market.

Energy Management Services

Austin Energy — Austin Energy Fund Services include energy audits, feasibility studies, cost estimates, project management, providing, installing, and/or maintaining energy-efficient equipment, and arranging for project financing for governmental, commercial, and industrial customers.

Green Building Program

The Green Building Program is a voluntary building rating system that encourages environmentally sound building, remodeling, and building maintenance practices. This program includes those services connected with providing “green building” practices: professional consulting, educational and informational “green building” services, and marketing of the same, all connected with providing and promoting environmentally sound building practices and systems (“green building”). Green Building services are available to individuals and business outside the City of Austin’s electric service area as well to businesses within the service area boundary.

Lighting Products and Services

This service includes the supply and installation of lights or poles for commercial facilities and residences. Lights and poles may be owned and maintained by the Utility.

Maintenance Contracts for Customer-Owned Medium-Voltage Equipment

This service provides specific maintenance contracts for customers requesting assistance in repairing or providing maintenance on medium-voltage equipment (over 600 volts). A maintenance contract will be prepared for each customer.

Power Quality or Reliability Contracting

This service provides contracts to improve customer power quality or reliability through the sale, lease, installation and maintenance of electrical devices. The final product or service offering will be based on that customer’s specific needs.

Pricing Guidelines for Electric Utility Products and Services

The pricing of electric products and services shall be derived from a competition-based pricing strategy. Competition-based pricing, also known as going-rate pricing, shall correlate prices for Austin Energy electric utility products and services to those of competitors for like goods and services in Austin, Texas or similar marketplaces. By including market-based surveys in the pricing process, competition based pricing includes within the pricing calculation the consumer’s perception of the value of the product or service. The competition-based prices for products and services shall be selected by combining two standard pricing data sets and using pricing based on marginal cost.

- 1. The first pricing data set is the price range between the average lowest and average highest prices of the product or service. This price range shall be determined by researching the prices of the product or service in the current marketplace. Both internal and external market price surveys may be used. This range becomes the competition-based price range as established by competition in the market place.*
- 2. The second pricing data set is the internally computed marginal cost of the product or service. Marginal cost is calculated by combining the determined total fixed and total variable costs to establish the floor of the profit margin.*
- 3. The final price of the product or service shall not be offered below the marginal cost of the product or service and must be within the determined competition-based price range.*

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- 4. Calculation of the final price shall assume a product life cycle (to be determined for each product) for the purposes of determining the number of units or amount of service that will be sold.*
- 5. The final price for a particular product or service shall be a ratio of the sum of the marginal cost and targeted profit to the anticipated number of units to be sold.*

Competition-based pricing assumes that the selected price represents the collective pricing wisdom of the electric utility product and service marketplace. It reflects a price that affords a fair profit in a competitive marketplace.

Pulse Metering, Submetering, and Interval Load Data Services

This service provides installation of pulse metering, submetering, or interval load data recorders at a customer’s facility, and electronic collection of relevant data from a customer’s facility, and provides customers with timely operating data to assist with the efficient operation of its equipment and facility.

Surge Protection

This service provides whole building and point-of-use surge protection from voltage spikes. These products will be suitable for residential and commercial establishments. Customers have the option of choosing either whole building surge protection installed at the meter or high quality surge protection strips for individual or grouped devices, or both.