



Get **Ready.** Stay **Ready.**

Know what to do in case of an outage.

Weather disasters keep coming, with bigger storms that last longer. Austin Energy works year-round to improve reliability and prepare for emergencies. You can get ready too.

Plan and prepare before an outage happens

- Make an emergency kit with flashlights, batteries, bottled water and other staples. Add items specific to you and your family, like pet supplies, baby food and prescription meds.
- Store insurance documents, personal records and other important papers in a safe, waterproof place.
- Keep a printed list of emergency contacts, in case your cell phone loses power.

Know how to stay safe and informed during an outage

- Bookmark Austin Energy's Outage Map and other official sources for reliable updates.
- Know how to stay safe around downed power lines and other potential hazards.
- Make sure Austin Energy has your current contact info and that everyone in your household receives Outage Alerts. Log into your **COAutilities.com** account to check.

Learn about outages and how Austin Energy handles them

- Learn what causes outages and why some take longer to repair.
- Learn how Austin Energy prepares for outage emergencies and how we restore power.
- Learn about efforts to improve resilience and ensure electricity is available when and where you need it.



Get safety tips and more at **[AustinEnergy.com/Outage](https://www.austenergy.com/Outage)**.

