



Community Solar is Green-e® Energy certified, and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at www.green-e.org.

Company:

Austin Energy, the electric utility for Austin, Texas

Who should I contact for more information?

Austin Energy Customer Service: 512-494-9400

Website: austinenergy.com/go/communitysolar

Email: communitysolar@austinenergy.com

How will I be billed?

Residential customers subscribe the Community Solar program for 100% of their annual electricity consumption. A Community Solar Adjustment charge replaces the Power Supply Adjustment (PSA) charge on participants' monthly electric bills. While the PSA can change annually based on current and projected prices of fuel and utility power-purchases, the Community Solar charge is fixed through September 30, 2033. Normal, market-rate, residential customers have a Community Solar Adjustment charge of \$0.04270 cents per kWh. Residential customers on the utility's Customer Assistance Program (CAP) have a Community Solar Adjustment charge of \$0.02770 cents per kWh. Customers may not enroll in Community Solar if they receive Value of Solar credits (e.g. if they generate their own solar) or are enrolled in GreenChoice.

How much will my total electricity service cost, including utility charges?

Your residential electric bill comes as part of your City of Austin utilities bill. The electric portion of the bill is made up of five main parts, described below: (1) a Customer Charge, (2) the Base Electric Rate, (3) a Regulatory Charge, (4) the Power Supply Adjustment Charge and (5) the Community Benefit Charge.

Do I need to sign a contract?

No contract is needed to subscribe to the Community Solar program. An example electric bill for a normal, market-rate, residential customer (located within Austin city limits and using 1,000 kWh) subscribing to Community Solar appears as follows.

(1) CUSTOMER CHARGE

The Customer Charge is a flat-rate charge of \$15 and is used to help cover the costs for billing, metering, collections, customer service and other account management.

(2) BASE ELECTRIC RATES

A four-tier rate structure was adopted in 2023. This structure reflects the cost of serving residential customers and encourages energy conservation. Rates differ depending on if a customer is located inside or outside Austin city limits.

(3) REGULATORY CHARGE

The Regulatory Charge recovers Austin Energy's costs for using the ERCOT wholesale transmission system and other regulatory fees and charges. Transmission costs are based on Austin Energy's roughly 4% share of the ERCOT market and determined by the Public Utility Commission of Texas.

(4) POWER SUPPLY ADJUSTMENT or COMMUNITY SOLAR CHARGE

The Power Supply Adjustment recovers dollar-for-dollar fuel and power supply costs. As of December 2024, the PSA is 5.322 cents per kWh. For a typical monthly usage of 1,000 kWh, the charge would be \$53.22. A separate line-item titled 'Power Supply Admin Adj' allows the utility to adjust the PSA rate monthly.

A Community Solar Adjustment charge replaces the Power Supply Adjustment (PSA) charge on participants' monthly electric bills. While the PSA can change annually based on current and projected prices of fuel and utility power-purchases, the Community Solar charge is fixed through September 30, 2033. Normal, market-rate, residential customers have a Community Solar Adjustment charge of \$0.04270 cents per kWh. Residential customers on the utility's Customer Assistance Program (CAP) have a Community Solar Adjustment charge of \$0.02770 cents per kWh.

(5) COMMUNITY BENEFIT CHARGE

These charges help fund City services like customer assistance, street lighting, and energy efficiency programs.

An example electric bill for a normal, market-rate, residential customer (located within Austin city limits and using 1,000 kWh) subscribing to Community Solar appears as follows:

| | |
|---|-----------------|
| Customer Charge | \$14.00 |
| Tier 1 first 300 kWh at \$0.04106 per kWh | \$12.32 |
| Tier 2 next 600 kWh at \$0.05138 per kWh | \$30.83 |
| Tier 3 remaining 100 kWh at \$0.07525 per kWh | \$7.53 |
| Regulatory Charges 1000 kWh at \$0.01338 per kWh | \$13.38 |
| Community Benefit Charges | \$9.99 |
| Community Solar Charge 1000 kWh at \$0.0427 per kWh | \$42.70 |
| City Sales Tax 1% | \$1.32 |
| Total Current Charges | \$133.07 |

What sources will be used in my certified product?

See Community Solar Product Content Label.

