Community Solar is Green-e® Energy certified, and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at www.green-e.org.

**Company:**
Austin Energy, the electric utility for Austin, Texas

**Who should I contact for more information?**
Austin Energy Customer Service: 512-494-9400
Website: austinenergy.com/go/communitysolar
Email: communitysolar@austinenergy.com

**Mailing Address:**
Community Solar Program
4815 Mueller Blvd
Austin, TX 78723

**How will I be billed?**
Residential customers subscribe the Community Solar program for 100% of their annual electricity consumption. A Community Solar Adjustment of $0.04270/kWh approved by the Austin City Council, replaces the Power Supply Adjustment (PSA) charge on participants’ monthly electric bills. While the PSA can change annually based on current and projected prices of fuel and utility power-purchases, the Community Solar rate is fixed at $0.0427/kWh through September 30, 2033.

**How much will my total electricity service cost, including utility charges?**
Your residential electric bill comes as part of your City of Austin utilities bill. The electric portion of the bill is made up of five main parts, described below: (1) a Customer Charge, (2) the Base Electric Rate, (3) a Regulatory Charge, (4) the Power Supply Adjustment Charge and (5) the Community Benefit Charge.

**Do I need to sign a contract?**
No contract is needed to subscribe to the Community Solar program. You can cancel your subscription at any time with no penalty by calling 512-494-9400. However, you must wait 12 months before you can re-subscribe to the program depending upon the availability of Community Solar capacity at that time. You can maintain your Community Solar subscription as long as you maintain a residential electric account with Austin Energy.

**What sources will be used in my certified product?**
See Community Solar Product Content Label.