

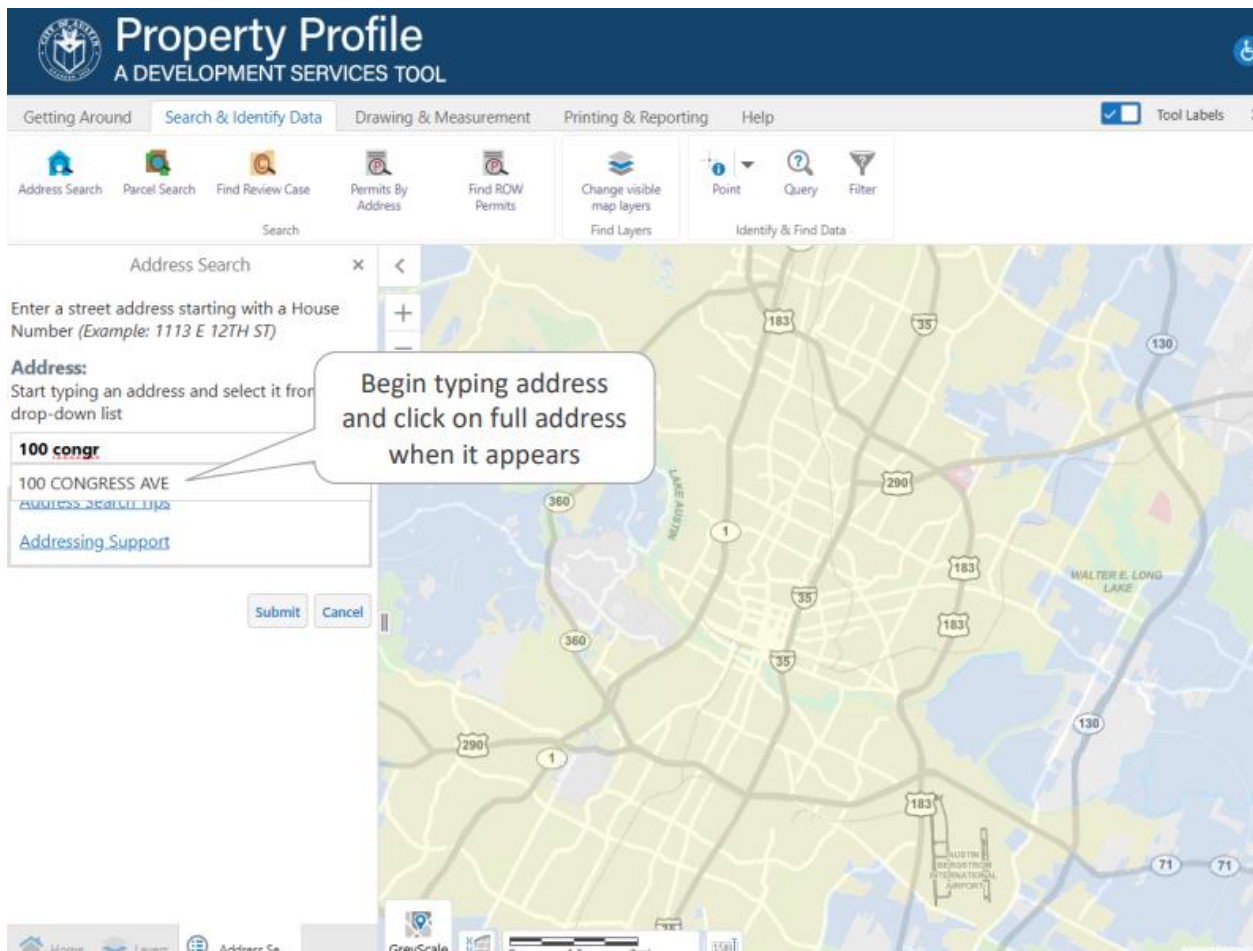
How to Tell if Austin Energy is Your Electric Service Provider

Step 1

Visit the City of Austin Property Profile tool at <https://maps.austintexas.gov/GIS/PropertyProfile/>

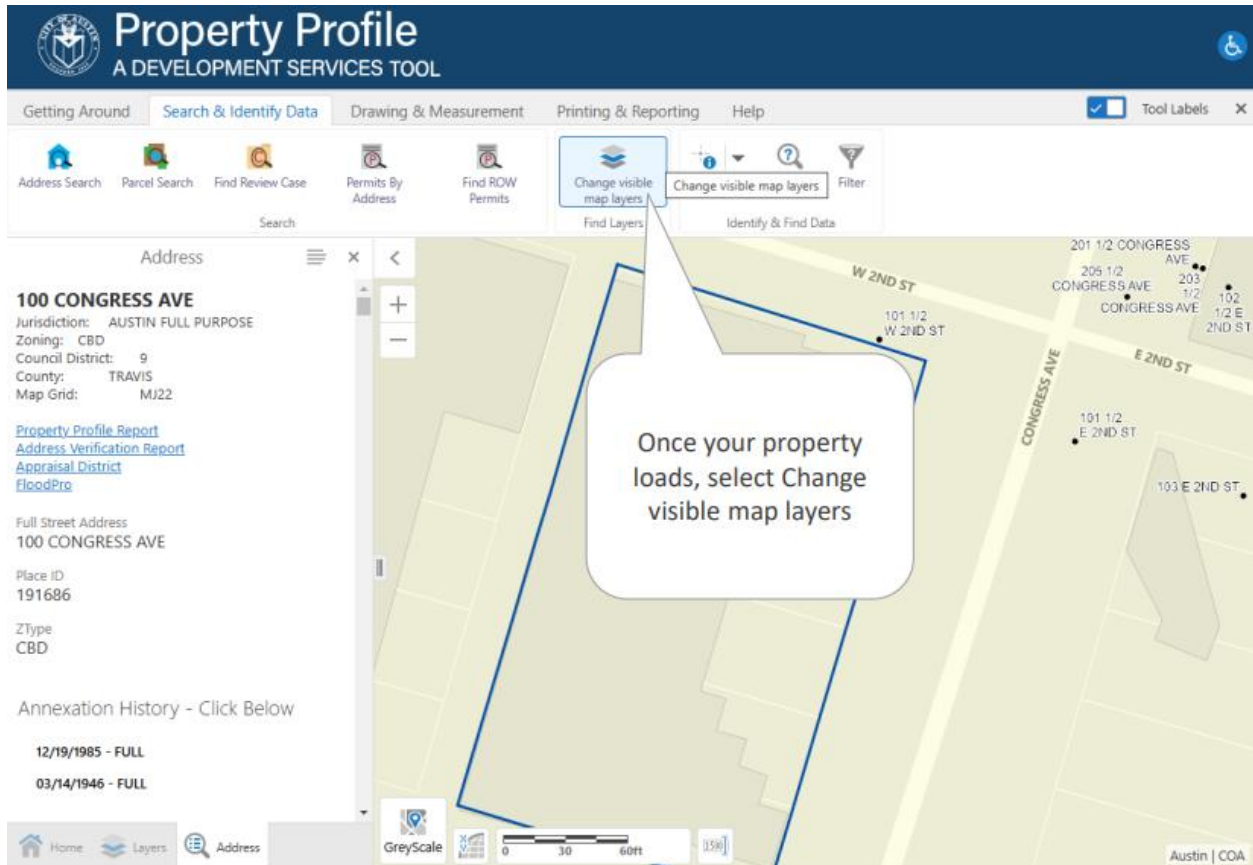
Step 2

Select “Address Search” at upper left and begin typing your address in the Address field; click on your address from the list when it appears. (Address must auto-complete in order to work.)



Step 3

Once your property loads, select “Change visible map layers” in the top ribbon.



Step 4

Selecting “Change visible map layers” in the previous step will display new information in the left sidebar. Click the + sign next to “Boundaries Grids.”

The screenshot displays the 'Property Profile' web application interface. At the top, the header reads 'Property Profile A DEVELOPMENT SERVICES TOOL'. Below the header is a navigation bar with tabs for 'Getting Around', 'Search & Identify Data', 'Drawing & Measurement', 'Printing & Reporting', and 'Help'. A toolbar contains icons for 'Address Search', 'Parcel Search', 'Find Review Case', 'Permits By Address', 'Find ROW Permits', 'Change visible map layers', 'Find Layers', 'Point', 'Query', and 'Filter'. The main content area is divided into a 'Layers' sidebar on the left and a map on the right. The 'Layers' sidebar lists various map layers, with 'Boundaries Grids' highlighted in blue. A callout bubble points to the 'All Available Layers' text in the sidebar, stating 'When “All Available Layers” appears in left sidebar...'. Another callout bubble points to the 'Boundaries Grids' layer, stating 'Expand the “Boundaries Grids” layer'. The map shows a street grid with a blue boundary grid overlay on a property. Labels on the map include 'W 2ND ST', '101 1/2 W 2ND ST', '100 CONGRESS AVE', and '101 1/2 CONGRESS AVE'. A scale bar at the bottom indicates 0, 30, and 60 feet.

Step 5

Under the heading “Boundaries Grids,” select the box for “Austin Energy Utility Service Area.” If the map for your address has the crosshatch pattern you see below, then Austin Energy is your service provider.

The screenshot displays the 'Property Profile' web application interface. The top navigation bar includes 'Getting Around', 'Search & Identify Data', 'Drawing & Measurement', 'Printing & Reporting', and 'Help'. Below this are icons for 'Address Search', 'Parcel Search', 'Find Review Case', 'Permits By Address', 'Find ROW Permits', 'Change visible map layers', 'Point', 'Query', and 'Filter'. The main content area is divided into a 'Layers' panel on the left and a map on the right. The 'Layers' panel has a search bar and a list of layers. Under the 'Boundaries Grids' section, the 'Austin Energy Utility Service Area' layer is selected and highlighted in blue. Other layers include 'Registry, Grids, & Zip Codes' (with sub-options for Community Registry, Zipcode, City Grid, Kappa Grid, Kappa Pages, and MAPSCO Page) and 'Census, Districts, & Service Areas' (with sub-options for Council District, School District, and the selected Austin Energy Utility Service Area). The map shows a property boundary with a yellow cross-hatch pattern. A blue circle on the map indicates the location of '100 CONGRESS AVE'. A scale bar at the bottom indicates 0, 30, and 60 feet.

Under “Boundaries Grids” select “Austin Energy Utility Service”

If the map at your address has this cross-hatch pattern, then Austin Energy is your electric service provider