

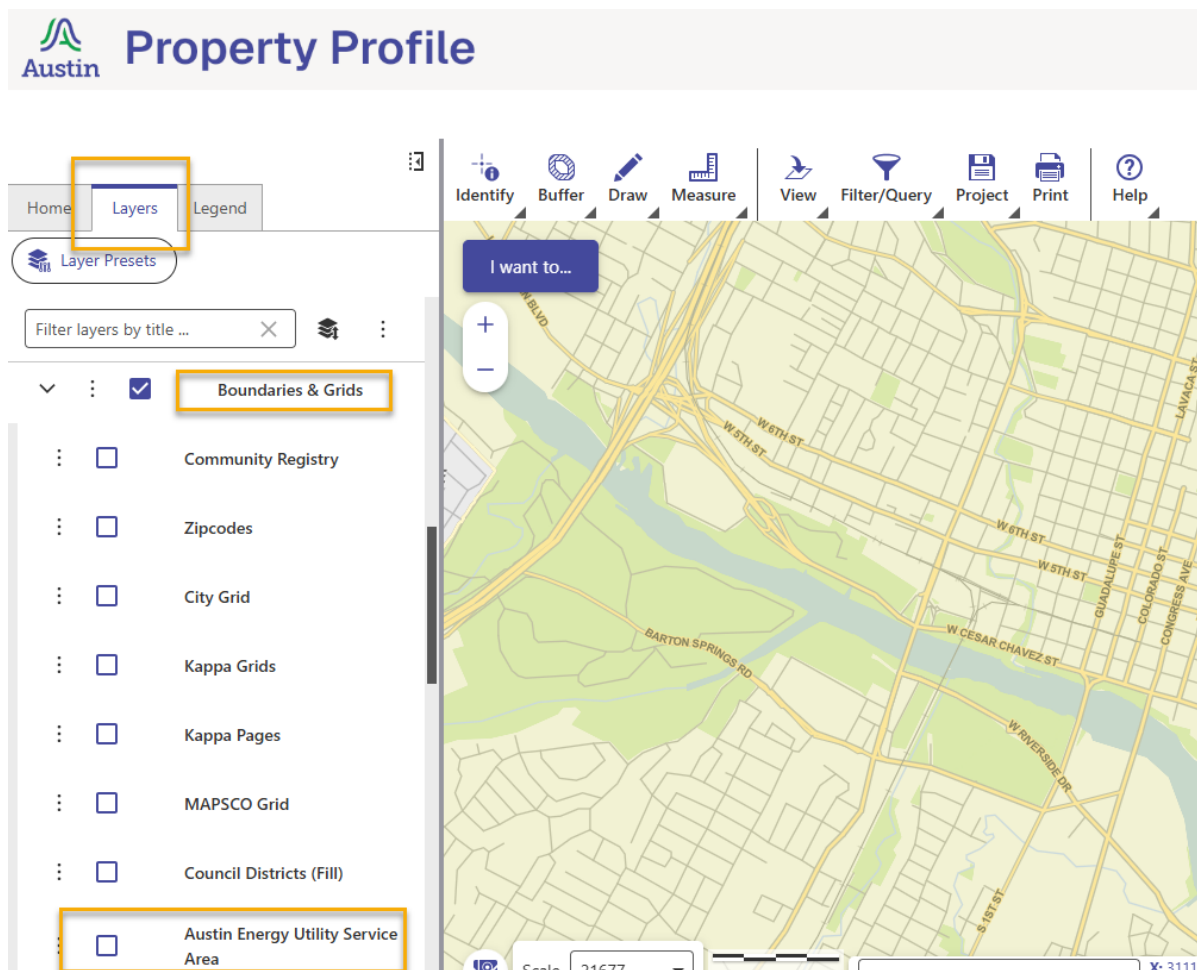
# How to Tell if Austin Energy is Your Electric Service Provider

## Step 1

Visit the City of Austin Property Profile tool at <https://maps.austintexas.gov/PropertyProfile/>

## Step 2

View the "Layers" tab; expand the "Boundaries & Grids" arrow; select the checkbox for "Austin Energy Utility Service Area."



Now all properties in the Austin Energy service area will have the shading lines you see below.

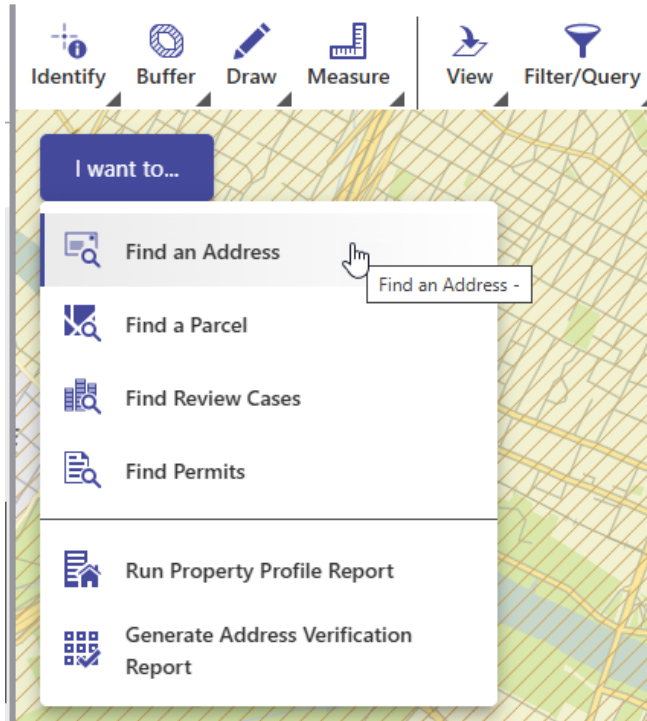
The screenshot displays the 'Property Profile' web application interface. At the top left, the Austin logo is followed by the title 'Property Profile'. Below this, a navigation bar includes 'Home', 'Layers', and 'Legend' tabs, with 'Layers' currently selected. A 'Layer Presets' button is also visible. A search box for 'Filter layers by title ...' is present. The main content area on the left lists various map layers under the heading 'Boundaries & Grids':

- Boundaries & Grids
- Community Registry
- Zipcodes
- City Grid
- Kappa Grids
- Kappa Pages
- MAPSCO Grid
- Council Districts (Fill)
- Austin Energy Utility Service Area

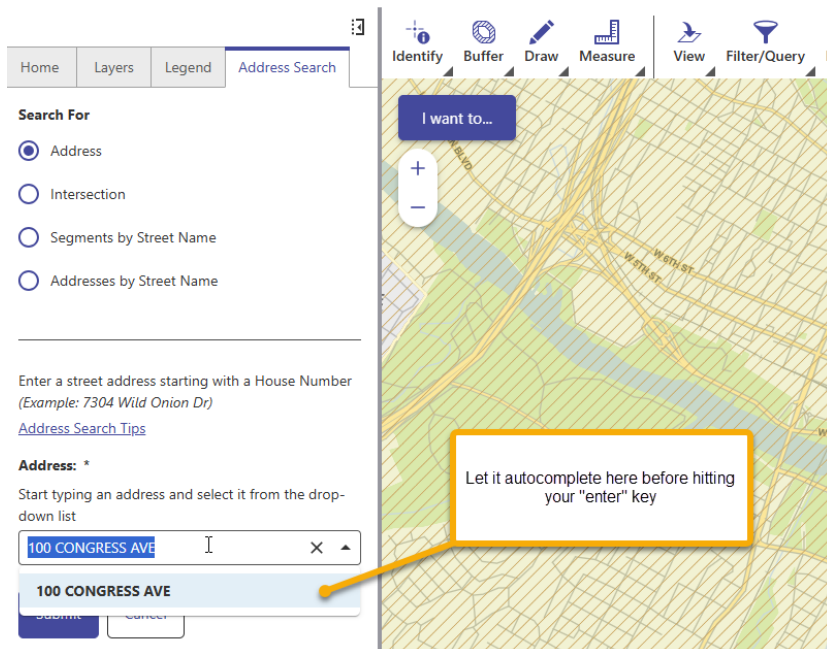
At the bottom of this list are 'Add Layer' and 'Add Layer from File' buttons. The main map area features a toolbar with icons for Identify, Buffer, Draw, Measure, View, Filter/Query, Project, Print, and Help. A search bar at the top of the map says 'I want to...'. The map itself shows a street grid with a blue hatched area representing the utility service area. A scale bar at the bottom indicates a scale of 21677, with a 2,000 ft marker. Projected coordinates (X/Y) are shown as X: 3110105.78 and Y: 10074775.10.

### Step 3

Either navigate to your property using your mouse, or fill in the "I want to..." section's "Find an Address" feature.



Note that you must let the address field autocomplete. If you just enter your address, often the system won't find it.



## Step 4

If your property appears in an area with the shading lines, you are in the Austin Energy service area.



